

CLUB DISABILITY INFORMATION

Name of Club	Toulouse Olympique XIII	
Name of Stadium	Stade Ernest-Wallon	
Stadium Address including postcode	114, rue des Troènes 31200 Toulouse - France	
Contact telephone numbers	0033561578000	
Disabled Supporters Liaison Officer (Name and contact details)	Thomas SARTOREL – 003356157800 contact@to13.com	
Purchasing tickets		
How are tickets purchased and distributed to home and away disabled supporters e.g. (credit card, Email, postal, telephone, ticket office collection)	Purchasing: Ticket office at Stade Ernest-Wallon Payment: Credit card or cash Collection: Ticket office at Stade Ernest-Wallon	
Accessible parking		
Number of accessible parking spaces – home and away supporters	6	6
Proximity of parking area to accessible seating area	50 metres	
Policy for allocation of parking spaces for home and away supporters (recommended 30% allocated to away supporters)	30% for away supporters	
Accessible seating		
Number of wheelchair spaces – home and away supporters	12	
Location of wheelchair spaces – home and away supporters (are they under cover /are there unobstructed views?)	Yes	Yes
Policy for allocation of accessible seating for home and away supporters(recommendation is 30% for away supporters)	30% for away supporters	
Location of career seats (adjacent, behind, in front)	Adjacent	
Number of seats for ambulant disabled home and away supporters	All stadium	
Location of ambulant disabled seating	All stadium	
Can you access refreshment areas from the accessible seating areas / do you have alternative arrangements for provision of refreshments	Yes	
Indicate Boxes and hospitality areas that are accessible to disabled supporters	All accessible	

Location and proximity of accessible toilets to accessible seating areas	30 metres
Additional services	
Do you have an induction loop / text line service for deaf supporters	No
Do you offer audio commentary (indicate number of headsets and if location of seats if fixed)	No
Do you welcome assistance dogs?	No
Do you have dedicated disability stewards/ volunteers on match days	No
Do you offer any other services for disabled spectators (i.e. accessible transport for your fans travelling to away games, Never Watch Alone, etc)	No
Do you have a Disabled Supporters Association (please provide their name and contact details)	No

